



COVID-19 Statement

Due to the continued uncertainty of the COVID-19 pandemic, we have taken steps to protect the health of our customers, staff, contractors and the community, and mitigate the spread of the virus. We are still operating as usual as well as providing remote and virtual assessments.

Our aim is that the support for our customers continues to be provided with no, or minimal, disruption.

We have the technology and capability to work remotely as well as providing safe onsite assessments to allow the insured's claim to continue to be processed in a timely manner. We have a business continuity plan in place to ensure our customers' needs will be addressed, and our business operations will continue.

Please continue to contact us by phone and email for anything you need.

As always, we remain committed to delivering quality service to you and are here to provide our service in any way we can. If your insured's are having difficulty sourcing repairers to attend to inspect damage we are available to assist with this through our onsite services and ready to help, so please don't hesitate to contact us even if this service is not currently used by your team we are happy to discuss providing this service to your policy holders.